

## FY24-FY26 Public Benefits Training Feedback

87 Attendees | 33 Responses

## The Basics of Social Security Work Incentives for Providers

### SURVEY RESPONSES

The training met my needs and expectations.

Strongly Agree/Agree **100%**

The training answered questions I had coming into the session.

Strongly Agree/Agree **100%**

The format and delivery of the content was effective.

Strongly Agree/Agree **100%**

The training content was appropriate for the audience.

Strongly Agree/Agree **100%**

The presenter was knowledgeable and engaging.

Strongly Agree/Agree **100%**

I would recommend this training to others.

Strongly Agree/Agree **100%**

I feel more confident in my ability to distinguish between SSI and SSDI and how they are impacted by work.

Strongly Agree/Agree **100%**

There was enough time for questions.

Strongly Agree/Agree **100%**

### COMMENTS

#### What other disability-related information could you benefit from learning about?

MassHealth - policies, procedures, requirements, etc. especially for children with disabilities.

The steps involved in applying for SSI or SSDI.

#### What did you like best about the training?

The presenter's vast knowledge and experience. His patience with questions and knowledgeable answers.

The information was presented in such an accessible and user-friendly way without using too much agency lingo. It was digestible information that I could understand and can now bring back to the families I work with.

I appreciate how the math was shown during the training and the PowerPoint slides were accessible and informative.

#### What could we have done better?

Maybe giving more examples of the calculations and cases of a person receiving benefits for SSDI.

#### What did you like least about the training?

No breaks. Could've used one or two short ones.

It's all very technical and tough to understand. I don't think this necessarily is a reflection of the trainers.

#### What were the key takeaways from this session?

Understanding the difference between SSI and SSDI and knowing that I can now explain it in simple terms to others was a huge A-ha!! moment for me, so thank you for making the information so digestible without going too far into the weeds with specifics.

Learning more about ABLE accounts and that SSA looks at a person's living situation when determining benefits.

There is an overlap of SSI and SSDI for some recipients.

#### Any additional feedback?

The presenters plain speak was very understandable and easy to digest.