

FY25-FY26 Public Benefits Training Feedback

290 Attendees | 198 Responses

The Nuts and Bolts of SSI and SSDI, Public Health Insurance and Other Public Benefits

SURVEY RESPONSES

The training met my needs
and expectations.

Strongly Agree/Agree **98%**

The training answered questions
I had coming into the session.

Strongly Agree/Agree **98%**

The format and delivery of the
content was effective.

Strongly Agree/Agree **98%**

The training content was
appropriate for the audience.

Strongly Agree/Agree **98%**

The presenter was knowledgeable
and engaging.

Strongly Agree/Agree **98%**

I would recommend this training
to others.

Strongly Agree/Agree **99%**

I feel more confident in my ability
to distinguish between SSI and
SSDI and how they are impacted
by work.

Strongly Agree/Agree **99%**

There was enough time for
questions.

Strongly Agree/Agree **93%**

COMMENTS

What other disability-related information could you benefit from learning about?

Examples of Social Security letters and how to read
them/understand what is required.

Review the Social Security sites, go over specific
forms, etc. to help with the reporting.

Going deeper into the parts of Medicare - A, B, C, D
and how they work together.

What did you like best about the training?

The amazing resources and the trainers really tried to
ensure everyone understood the ways in which one
could educate the people they support.

The exercises help apply what we are learning to real
life which then helps to better understand and put it
into practice.

Comprehensive slides! Much easier to follow along
with visuals. Also, examples from actual cases are
super helpful!

I liked how interactive the instructors were. Any
questions asked were answered and the 2 instructors
were a team - they bounced off each other.

I really enjoyed learning to use the SSI calculator.

Very organized and systematic. Tests and break out
groups were great to back up learning.

Learning that people with disabilities have a great
opportunity to work but not lose their benefits.

What did you like least about the training?

There were a lot of acronyms that I was unfamiliar with
and they were used quite often.

I think there should be 2 separate trainings - one of SSI
and MassHealth and the other on SSDI MassHealth/
Medicare. There is so much information to absorb.

Math!

FY25-FY26 Public Benefits Training Feedback

290 Attendees | 198 Responses

The Nuts and Bolts of SSI and SSDI, Public Health Insurance and Other Public Benefits

MORE COMMENTS

What were the key takeaways from this session?

Working on SSI and SSDI is possible! Report everything to Social Security.

Learned you can apply for EAFDC for presumptive disability while waiting for SSI - Special condition work incentive is paid by the employer - Understood a lot more in the insurance section after hearing it for a second time (I attended last year).

Main points about SSI, SSDI, health insurance (MassHealth Standard vs MassHealth Commonhealth); earnings vs hours in a month; TWP, EPE and SGA.

There are a few ways that disabled people can have funds over \$2,000, which is great because disabled people should be able to save up enough money to buy important life purchases while keeping their benefits.

WIPA - someone to go to with questions!

SSI calculator shows what happens in different work scenarios.

Everyone can work and your insurance is protected.

What could we have done better?

Spelling out the abbreviations a little more. Alphabet soup gets confusing.

Identifying and breaking up the trainings as Beginner/Intermediate/Advanced.

I would have liked to see an example of how to report wages to SS using the app in order to be able to assist an individual.

Add a day, slow down and offer more opportunities to practice with the representative.

Any additional feedback?

This is one of the best trainings I've had in a very long time.

The instructor delivered content at a level that emulates some of the best professors I experienced in college!

I wish that agencies who contract with DDS for employment support services had a member of their team who had this knowledge.

It was a great opportunity to see how big the system is. Given the size of the system, you did a great job summarizing the information.