

FY26 Training Summary Feedback: Disability Etiquette

761 Attendees | 332 Responses

SURVEY RESPONSES

The training met my needs
and expectations.

Strongly Agree/Agree **98%**

The training answered questions
I had coming into the session.

Strongly Agree/Agree **98%**

The format and delivery of the
content was effective.

Strongly Agree/Agree **98%**

The training content was
appropriate for the audience.

Strongly Agree/Agree **98%**

The presenter was knowledgeable
and engaging.

Strongly Agree/Agree **98%**

I would recommend this training
to others.

Strongly Agree/Agree **98%**

I feel more confident in my
ability to engage with people with
disabilities.

Strongly Agree/Agree **99%**

There was enough time for
questions.

Strongly Agree/Agree **93%**

COMMENTS

What other disability-related information could you benefit from learning about?

Proactive ways to make a workplace more accessible
for folks with disabilities.

Interviewing tips and navigating performance conversations.

Accommodations and inclusive practices.

Deeper insights into supporting individuals with non-visible
disabilities in workplace settings.

Helpful resources on staying current with the terms
and expressions that are acceptable or preferred in the
disability communities.

What did you like best about the training?

The scenarios which challenged our way of thinking.

Speaker was engaging and created a safe environment
where it felt comfortable to not know the answer - or to share
personal experiences.

I was shocked at how much I learned. I grew up in a household
with a parent with a visible disability and felt as though
I knew more than I did. It was great to get a more well-
rounded perspective.

I appreciated how clear, practical, and easy to understand the
training was. The examples and guidance were very applicable
to real-world situations, which made the content more useful
and meaningful.

The frank conversations, it was instructional without
being a lecture.

What did you like least about the training?

Too short. I think we could have done 90 minute 2-hour
session that incorporated breakroom and time for people
to engage more deeply with the content.

People seem to enjoy interacting via chat and video
while also listening and reading along, but I find so many
channels of communication distracting/overwhelming.

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MORE COMMENTS

What were the key takeaways from this session?

That by “helping” which is our nature may be hurting.

See the person first, not the disability.

It is important to remember that we are all different and need to be recognized for what we are capable of doing.

That disability inclusion is everyone's responsibility, not just a policy or HR topic.

How much everyday behaviors and assumptions can unintentionally create barriers, and how small changes in communication and awareness can significantly improve inclusion in everyday situations.

How to structure a response when there is a verbal misstep.

There have been times when I thought I was being well-intentioned but now know I missed the mark.

How often we use language that is offensive and do not realize it.

What could we have done better?

I wish we could have expanded more on the topics that were talked about, but regardless, it was still a very engaging seminar.

Have people leave with action steps on how they will incorporate what they learned into their daily practice of engaging others in and outside of the workplace.

Wish we could have done more case studies.

Any additional feedback?

Very non-judgmental presentation. No shame. Provided a comfortable space for what could be uncomfortable situations.

Continue doing what you're doing! Knowledge is empowerment and we want to treat each other with respect and human kindness.

We should have more trainings like this because they are applicable not only to our work, but also to our personal lives, helping us improve our behavior.

This was fantastic, great information, great participation.

Thank you for doing this work. It's very important especially in today's world that we view people as people and not as our differences first.